

Please check your strip outlets at work and home. If you have any of these, they need to be replaced immediately due to a potential fire hazard.

Schneider Electric IT Corp.,  
toll-free at (888) 437-4007 from 8 a.m. to 5 p.m. ET Monday through Friday, or  
online at <http://recall.apc.com>, or [www.apc.com](http://www.apc.com) and click on the Recall link to submit a claim and obtain more information



## Recall Details

### Units

About 15 million

### Description

This recall involves APC 7 and 8 series SurgeArrest surge protectors manufactured before 2003. The model and serial numbers are located on a label on the bottom of the surge protector. The two numbers that follow the first letter or letters in the serial number sequence indicate the year of manufacture. The unit is included in the recall if the numbers are 93, 94, 95, 96, 97, 98, 99, 00, 01 or 02. APC and the words Personal, Professional, Performance or Network are printed on the surge protectors. The following model numbers are included in this recall.

**7 Series model numbers**

NET7  
NET7T  
NET7T-C  
PER7  
PER7C  
PER7T  
PER7T-CO  
PER7T-U  
PER7TX137  
PER7-U  
PER7X148  
PRF7  
PRF7T  
PRO7  
PRO7C  
PRO7T  
PRO7TX183

**8 Series model numbers**

NET8  
NET8N  
PER8T  
PER8TR  
PER8TR-CN  
PER8TVR  
PER8XTV  
PRF8T2  
PRF8TT  
PRO8  
PRO8T2  
PRO8T2C  
PRO8T2MP12  
PRO8T2MP12B  
PRO8TV

**Incidents/Injuries**

The firm has received 700 reports of the surge protectors overheating and melting and 55 claims of property damage from smoke and fire, including \$916,000 in fire damage to a home and \$750,000 in fire damage to a medical facility. There are 13 reports of injuries, including smoke inhalation and contact burns from touching the overheated surge protectors.

**Remedy**

Consumers should immediately stop using the recalled surge protectors, unplug them and contact Schneider Electric for a free replacement surge protector.

**Sold at**

Best Buy, Circuit City, CompUSA, and other stores nationwide from January 1993 through December 2002 for between \$13 and \$50.

**Manufacturer**

American Power Conversion (APC), now known as Schneider Electric IT Corp., of West Kingston, R.I.

**Manufactured in**

China, Philippines

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on [SaferProducts.gov](http://SaferProducts.gov)

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter [@OnSafety](https://twitter.com/OnSafety) or by subscribing to CPSC's [free e-mail newsletters](#).